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Very good match with PRINCE2 processes and/or themes Names of the processes/themes may differ, but cover the same activities 27. Project management is accomplished through processes. Time 6. Netherland ♦ program/portfolio management in or out, generic vs sector specific. Describes the concepts which play an important role during the execution of most of the projects: ◦ Project ◦ Project management ◦ Organizational strategy and projects ◦ Project environment ◦ Project governance ◦ Project and operations ◦ Stakeholder and project organization ◦ etc. 10. Project Stakeholders which are affected in any way by a project are described in ISO 21500. Almost perfect match with PMBOK processes Developments for both documents nearly the same, e.g. compilation of globally used good practices of project management 90% of the process names are the same 26. Project management is the application of methods, tools, techniques and competences to a project. Structure of the Standard 19. Procurement 10.Communication 21. 39 processes divided into 10 project management themes, called subject groups: 1. Cost 7. Starting Positions USA - recommended focus on projects, focus on processes (what not how), generic overarching standard using best of all existing BOK♦s UK ♦ recommended the use of BS 6079-1:2002 as the basis for document, generic overarching standard, question of when does a project start (corporate aspects). An International Standard for project management Introducing ISO 21500 (NT) 3. 14 years experience in Program, Project and Service Management in Bid, Transition and Transformation in the area of information technology (infrastructure, application management) and telecommunications outsourcing 10 years international experience (pre-dominantly EMEA) 5 years experience in Organizational Transformations (e.g. Restructuring, Near- and Offshore) Operational Excellence (Improvements following the LEAN approach) More information about me: LinkedIn: at.linkedin.com/in/dominikdorner/ Twitter: 30. Introducing ISO 21500 (NT) The drivers What it means to you Starting positions London resolutions Structure of the International Standard Example Format for process definition Inputs ♦ methodologies ♦ outputs Example processes What will you have to do ~ 11. London Resolutions (cont) Create a draft for an annex containing requirements and recommendations about the competencies in project management. Identifies the recommended project management processes that should be applied, consisting of: ◦ 5 process groups ◦ 39 processes divided into 10 project management themes, called subject groups 19. The project specification should contain the following: the description of context into which the purpose of the project will be incorporated the functionalities of this purpose the technical solutions required the budget the execution time the master quality plan 23. SA/AS/ISO/IS and all that! SA = Standards Australia ♦ since 1922 5. Example of a possible logical sequence of the processes is included for a particular project 22. All technical competences are covered 50% of bahavioral competences are mentioned Most of contextual competences are dealt within ISO21500 in relation to developing project plans and more extensively in clause 3 (concepts) 28. Integration 2. Project Management concepts in organizations and other sponsor entities 18. This paragraph will define the main characteristics of project management competencies, and will include a reference to the Annex ~ 17. Germany ♦ Focus on processes, the concept of the house of processes. Contains 16 project management terms and their definitions, those specific terms that from a project management practice viewpoint are not properly defined in the standard lists of ISO or Oxford English Dictionary 16. 1. ISO 21500 - 2010Guide to Project Management Presentation to the Australian Computer Society 19 March 2008 James Thomson ♦ Standards Australia Neville Turbit ♦ MB12 Project Management, Committee member pcp\_pm-subscribe@yahoogroups.com 2. An International Standard for project management The UK proposal Six questions from Australia Project managing a Standard on project management Timeline 10. Customer care +41 22 749 08 88 Opening hours: Monday to Friday - 09:00-12:00, 14:00-17:00 (UTC+1) Loading PreviewSorry, preview is currently unavailable. Project Management concepts in organizations and other sponsor entities 25. Scope 4. ISO 21500 - Guide to Project Management SA/AS/ISO/IS and all that! An Australian Standard for project management? Quality 9. Japan ♦ proposal to include education and training of personnel for project management in the work items of WG3, established mirror committee and working groups with members selected and funding sourced.. ISO 21500, Guidance on project management, A Pocket Guide: Anton Zandhuis, Rommert Stellingwerf, (c) Van Haren Publishing 2013 4. ISO 21500 brings best project management practices together, not a new project management standard = reference for other PM standards, methods and best practices (e.g. PMBOK, PRINCE2, Agile, ICB) Reference in an audit Link between different project management and business processes (can supplement ISO 9001 for quality management) Common reference (bridge function) between different methods, practices and models Common language in project management 11. Risk 8. Clause 1 Scope Clause 2 Terms and definitions Clause 3 Project management concepts Clause 4 Project management processes Annex A (Informative) process group: processes mapped to subject groups 14. Inputs ♦ Methodologies - Outputs Methodologies (cont) Scope Management Plan Re-planning Scope Management Plan Updates Outputs Approved Change Requests Configuration Management Project Management Plan Updates 26. Development started in the UK in 2006 with forthcoming 2012 Olympic Games in London, strongly supported from the US = went for ballot to the 164 countries which have a ISO representation Majority of ISO members voted positively, a Project Committee was established in October 2007 with charter to develop the standard Project Management associations were involved in various ways: PMI, IPMA, UK's cabinet office (owner of PRINCE2) and others 13. 17. What will you have to do? Summary of the ISO 21500 with the essentials out of ISO 21500, Guidance on project management. 5 process groups: ◦ Initiating ◦ Planning ◦ Implementing ◦ Controlling ◦ Closing Based on the Deming Circle 20. Stakeholders 3. Structure of the Standard 20. ~ 15. Literature Reference Materials 3. ~ 12. Provides a generic guidance on the concepts and processes of project management. Recognized as a foundational reference for the application of project management knowledge and good practices One global standard for project management 8. Dominik Dorner Working Experience Background 29. SA/AS/ISO/IS and all that! SA = Standards Australia ♦ since 1922 6. 12. London Resolutions Accept the document ISO/PC 236 N0008 (ANSI/PMI 99-001-2004 Glossary) as base document for initiating the work of the Working Group #1 Revision to scope of working group 2 and content of their contribution to Standard. An Australian Standard for project management (terminology) ♦ isn't there a Standard for project management being developed?♦ ♦ what should be covered in a Standard?♦ ♦ who should be involved in the development?♦ ♦ guys we seem to be bogged down!♦ 7. Introduce in a summary form, as part of the structure of the future standard, a paragraph in relation to "skills and competencies in project management". Structure of the Standard 18. 23. Resource 5. Starting Positions (cont) France - The PM corpus concept, proposal for a 4th WG on competencies. Three areas of competences: ◦ Technical competences (20) ◦ Behavioral competences (15) ◦ Contextual competences (11) Following the competence eye of the IPMA Competence Baseline (ICB) version 3.0. 24. An International Standard for project management The UK proposal Six questions from Australia Project managing a Standard on project management 9. Studies in Information Technology (MSc) and General Managemet (MBA) Certified Project Manager in PMI and IPMA ITIL certification v3 Extensive Leadership and intercultural Trainings One-fifth of the world's GDP or more than \$12 trillion will be spent on projects each year in the next decade Enormous investment which calls for proper management control through project management 9. FORMAT FOR PROCESS DEFINITION The process definition should include a one sentence statement of the purpose of the process followed by a 2-3 sentence description of the process and a table of Inputs, Methodologies, and Outputs for the process ♦ Inputs: Those things that are needed to accomplish the process. ICB version 3.0 (IPMA Competence Baseline), by IPMA PRINCE2 (Projects IN Controlled Environments), by Cabinet Office ISO 9001, Quality management systems ISO 10006, Quality management systems Guidelines for quality management in projects ISO 31000 - Principles and guidelines 5. 7. Two kind of standards exists: ◦ Descriptive (informative) - Prescriptive (normative) Normally meant prescriptive standard if one talks about standard A descriptive standard is often called a guideline In general it is a voluntary agreement which contains terms and definitions, functional and performance related requirements, processes, measuring methods and good practices. Outputs: Those things that result from accomplishing the process. Example Contractor Organization ♦ The customer organization is responsible for specifying the purpose of the project and the conditions for the execution of a project and should ensure adequate funding and the form of contract. Example Processes 1.1 Develop Project Charter 1.2 Develop Preliminary Project Scope Statement 2.1 Scope Definition 2.2 Scope Planning 2.3 Create Work Breakdown Structure 2.4 Activity Definition 2.5 Activity Resource Estimating 2.6 Activity Duration Estimating 2.7 Determine Activity Sequencing 2.8 Develop Project Schedule 27. You can download the paper by clicking the button above. Dominik Dorner, 11/2013 (v01) Dominik Dorner, 06/2014 (v02) Dominik Dorner, 07/2014 (v03) 6. Adapt to new terminology Change roles and responsibilities Follow the standard processes Understand legal implications 1. ~ 24. Inputs ♦ Methodologies - Outputs Inputs Project Scope Statement Change Control System Project Scope Statement Updates Methodologies Work Breakdown Structure Variance Analysis Work Breakdown Structure Updates ~ 25. ISO Standard ♦ The Drivers More international projects Contractual issues Develop a common terminology Alignment of other standards PMBOK, BS 6079-1:2002, German Standard etc. Wording of first working draft of the scope statement of the Standard ~ 16. Guidance on Project Management Dominik Dorner, 07/2014 (v03) 2. Covers scope of ISO 21500 e.g. management of projects in „most organisations most of the time' 15. ~ 14. Project management includes the integration of the project life cycle. Methodologies: Suggested tools or methods to accomplish the process. What it means to You Understand the ISO standard when working on projects (contractual, best practice issues) Changed terminology Industry standard practices Potentially skills/qualifications ~ 13.

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